



Welcome to our neighborhood and congratulations on the purchase of your home! On behalf of the Delasol Homeowners Association Board of Directors and the other homeowners of Delasol, we would like to officially welcome you to your new home and our community. We are pleased that you have chosen our community. Over the coming months we all look forward to meeting you.

The operation of your Homeowners Association is governed by a board of volunteer directors. The Board of Directors is elected by the community to oversee the daily functions of the Association. The Board is also responsible for maintaining members' compliance with the established Covenants and Bylaws. There are specific provisions regarding what can and cannot be done on your property. Please take the time to read through the Bylaws and Covenants documents you received during the home purchase process. These may also be viewed on the HOA website. Annual assessments are due at the beginning of every quarter on January 1st, April 1st, July 1st and October 1st. The management company mails out a coupon booklet in December for the following year.

The Board uses an email system to help keep the neighborhood informed of updates, special events and announcements. Our community website: delasol.org also has information on all the upcoming activities and events, a community calendar, documents and bylaws, ARC requests, pet registration and other forms. Please visit our website and submit your email and other contact information. You can also give your email address to Anchor Associates, Inc. at your earliest convenience so you can be added to the email distribution list and directory. Our property manager is Kevin Frost and his email address is kevin@anchormanagers.com.

Delasol has several amenities for the use of the homeowners. These include the community clubhouse, pool and spa, fitness center, children's playground, tennis and pickleball courts, and sidewalks on both sides of the street for walking and biking. Access to the fitness center and the pool require a key FOB. These are purchased from our management company. Comcast cable is also part of your HOA dues and can be setup by calling 1(800)266-2278. Trash collection is on Tuesday and Friday. Recycling is collected on Friday. Please put the trash cans out the day of the pickup, and not the night before.

Access control to our community is provided by Ramco. A RFID sticker will need to be placed on your automobile to get access into the community. These can be purchased from Anchor Associates. To reach the guardhouse you can call (239) 592-5461 or [email: dhagate01@gmail.com](mailto:dhagate01@gmail.com). The guard hours are 6:00 am to 10:00 pm daily. After hours, you can use your key fob to enter the community or the callbox at the guardhouse (but it is your

responsibility to ensure that your phone number has been entered in the call box system). Delasol has an access control app (ABDi GateAccess) which provides the owners the ability to manage their gate access file. This allows owners to add guests and vendors to their gate access list directly (you can let guests in by pressing 9 on your registered phone). This is the only way to modify your guest list. When logging in you will need the Community Code: DNF. By default, the user name is set up using the primary phone number on file and the password is a 4-digit pin code number that Anchor Associates will provide you. Once the owner logs in using the credentials mentioned above the owners can create a personal login with a User Name and Password of their choice. Please make sure you write down your personal user name and password as we will not have access to this information. If you need assistance with logging in for the first time with the current primary phone number or pin code please contact Anchor Associates.

We have put together this welcome information in an effort to make your transition as smooth as possible. This “welcome” packet is filled with useful and fun information. It is our sincerest hope that you will participate and get involved in the many opportunities afforded to Delasol and Naples residents. Once again, welcome to Delasol.

Sincerely,

The Delasol Board

Erika Rohde, Nina Mehta, Lynda Kirchner, Sherry Kemp and Judy Getchell

January 2023

CONTACTS

Community Website: Delasol.org

ARC Website: DelasolARC.com

Community Manager: Kevin Frost, CAM. Email: kevin@anchormanagers.com

Guardhouse: 239 592 5461; email: dhagate01@gmail.com

Facebook Page: “The Unofficial Delasol Neighbors {Page”

Management Company:

Anchor Associates, Inc.

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